

CHAHEC Attendee Testimonials

HEALTH PROFESSIONS SEMINAR 2019 – The Challenge and Response to Adverse Childhood Experiences (ACES) Emerging Intervention Strategies

- “Excellent/Powerful program!”
- “So validating in a system that pathologizes trauma.”
- “Great use of anecdotal & case-based examples to highlight key points.”
- “Well done, great information, true-to-life.”
- “This was a big, complicated topic. Great presentations and lots of knowledge gained.”
- “Excellent lectures addressed key compelling questions and strategies for appraising organizational structure and challenges and solution to improve outcomes.”
- “I appreciated the attention to parallel benefits for both staff and community.”
- “Very knowledgeable & effective presenters. Very important information.”

NURSING SUMMIT 2019 – The Response of the Nursing Profession to the Challenge of Adverse Childhood Experiences (ACES): Emerging Intervention Strategies

- “Excellent information! It will surely help me in my practice and family life.”
- “Loved the delivery of the information. Resilience documentary was terrific!!”
- “Eye-Opening – Excellent program!”
- “Really enjoyed speakers, supporting stories, and examples.”
- “Content presented was very informative. Interactive “takeaway” thoughts & ideas to present at my school.”
- “The whole program was excellent!! Speakers were knowledgeable & well spoken. Great subject for nurses.”

HEALTH PROFESSIONS SEMINAR 2018 – Navigating LGBT Adolescent Health for the Healthcare Provider

- “Incredibly bright, energetic, compassionate presenters. Very well executed program!”
- “This can be a niche topic and, for those not part of the community, training can be extremely beneficial.”
- “This training needs to be given to the entire staff as part of a mandatory training when hired and yearly.”
- “Mandatory training about working with LGBT patients.”
- “I believe anyone who works with or for children should be required to take this training.”

Can you state a specific change you will make in your practice as a result of having attended?

- “As a result of attending today’s program, I will modify the questions I ask to identify sexual orientation/gender, identity. I will utilize better vocabulary, make less assumptions, and create signage.”
- “I’ve learned to use pronouns appropriately.”
- “After today’s program, I will ask patients more detailed questions about their gender, sexuality, and preferences as well as encourage questions.”
- “As a student, I won’t be able to make a specific change in my practice yet but, I can be more aware of LGBT issues and do my best to treat each patient with the respect they deserve.”
- “I will ask patients questions about their gender and listen and accept them without assuming.”
- “Will make changes in client intake/staff training for front desk.”
- “Implement more open questions regarding gender, sexual history & preference when taking patient history.”
- “Explore ways to effectively and efficiently train health center staff on serving LGBTQ+ youth (and adults!).”
- “Ask open-ended questions when talking sexual history. Will feel more comfortable speaking with child/parent in regard to “transgender.”

EMERGENCY RESPONDER LEADERSHIP ACADEMY 2017 – Navigating the Business of EMS

Management – A Strategic Vision

- “I enjoyed the relevance of the topics, which were focused on EMS moving forward.”
- “This program had pertinent topics and strong speakers.”
- “The presenters were all excellent and knowledgeable in their field. I enjoyed all aspects of the course.”
- “Engaging instructions make the time commitment worthwhile and learning enjoyable.”
- “This program confirmed a lot of my own ideas/practices. I appreciated the overall content.”
- “The material/information discussed today was timely and pertinent.”
- “I appreciated the inclusion of the printed PPT material – The panel was well picked. I learned something from each person. Well done – I enjoyed this very much.”
- “There’s always great material at this conference.”
- “Good speakers – lot to take in. Good round table!”
- “Serious topics, excellent speakers, great material. I liked the live presentations mixed real life situations.”
- “Covered a wide range of topics; very thorough. Learned a lot & quality of speakers was high.”

EMERGENCY RESPONDER LEADERSHIP ACADEMY 2016 - EMS Management – Beyond

Patient Care

- “Thanks for a day well-spent! Very interesting topics & well-presented. The takeaway Toolkit will be helpful.”
- “That this course was not typical EMS CME courses (cardiac, respiratory, etc.), and that it was incredibly relevant to the current state of EMS in NY and provided great ideas on how to deal with these problems.”
- “Informative, access to information that isn’t available elsewhere. Would attend this exact same event x/o times more. Great information!”
- “Materials distributed were appropriate and organized. Speakers were engaging and knowledgeable.”
- “Attending this course has opened my eyes to large issues to running my local squad.”
- “Appreciated discussions of current issues/concerns in EMS and hearing about creative systems & solutions.”
- “This program made me aware of waves of opportunities & challenges in the future.”
- “A lot of good information was discussed today. Speakers were very informative and encouraged discussion.”
- “Informative instructors were able to answer a lot of my questions.”
- “The Topics were excellent. The presenters were very knowledgeable. Excellent program.”
- “Jon Politis view on volunteers is making me realize that we need to re-think our policies.”
- “I really enjoyed the frank discussion by expert and experienced speakers.”

EMERGENCY RESPONDER LEADERSHIP ACADEMY 2015 – Supervisor Boot Camp

- “Content was excellent. By and far, greatest class I have ever attended. Most engaging class & instructor. Learned more in this class than 10 years in management.”
- “I enjoyed the group discussion work it made us think about problems and analyze them. The presenter was engaging and kept my attention the whole time.”
- “Being a middle-manager (lieutenant) is a difficult position. Both sides try to work the middle in positive and negative ways. I’m always trying to find ways to effectively deal with that. This class definitely helped.”
- “Information is based on experience, not just academia. Case studies based on pertinent field. Jon was able to share a vast experience
- Presenter walks the talk. Experience with examples. Variable work, work groups, not just being talked to.”
- “What has been taught in the course can also be used outside of the work field.”
- “Content was highly effective and reflective of the message being conveyed. Reflective presentations were appropriate and reflected didactic material. Breaks were also appropriately times.”
- “Information was needed and needs to be disseminated among all EMS providers.”
- “Good balance between lectures, video & group activities. Very effective.”

- **“Thank you for the excellent training opportunity. I would definitely recommend this course to any junior to senior officer for their professional development. Jon was an excellent speaker with a deep understanding of the subject matter and an excellent sense of humor. I am glad for the experience.”**
- **“Excellent content and focus group discussions. Knowledgeable and well-spoken instructor.”**
- **“Information was extensive and covered many important aspects.”**
- **“I feel this course will help me better understand and communicate with the staff.”**
- **“Raised good points. Provided good thought-provoking discussions. Good groundwork for further discussion.”**
- **“I felt that the course’s strength lies in Jon’s knowledge and experience with the information presented. Also, in the class being more of a discussion than a lecture.”**
- **“I thought the whole entire lecture was very informative and the case study and job experience brought it closer to home.”**
- **“This has been the best-spent time in training in 10 years of EMS, seven years in Management.”**
- **“Jon Politis has definitely taught me how to better myself as an EMS supervisor! Very efficient with his ways of teaching. If I was able to attend all of his classes, I would. Hell! If he was even able to come & teach a class at our fire house, that would be outstanding! Great job Jon!! Thank you for sharing your knowledge & bettering me.”**
- **“A lot of the program is what we already practice at our department. I believe having our EMTs and Paramedics take this class will help make them understand more why we have such policies and guidelines in place, which will make them better employees/leaders in our department. I believe a lot of our employee frustration is they don’t truly understand the reasoning behind why we do what we do, as much as we do try and educate them.”**
- **“Was a well-run workshop that gave good introductory information on being a supervisor or in a supervisory role with really great examples and real-life examples.”**
- **“Very good. Will recommend to others.”**
- **“Great class!”**