



NEWS RELEASE

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IMMEDIATE RELEASE

EMS LEADERSHIP ACADEMY 2010

On Saturday, June 5, 2010, Catskill Hudson AHEC presented its annual EMS Leadership Academy at the Highland Fire District in Highland, NY. Audience members included EMS captains, officers and others in or about to be placed in a position of leadership in his or her EMS agency. Those who enrolled in this program had the option to attend in person or via webcast, which opened up our audience across New York State.

The EMS Leadership Academy offers valuable information and management skills to agency leaders, enabling them to be more productive managers by elevating their level of effectiveness within their agency.

This year's topics and speakers include:

- Personnel Management - Balancing Salaried and Volunteer Personnel in a Combination Department: *A Growing Trend* by *Robert Delagi, MA, NREMT-P*
- How to Investigate Issues Within an Organization by *Karl Klug, MS, CIC, EMT-CC*
- Teams - Leaders and Followers by *Richard Beebe, MS, ED*
- Conflict Resolution by *Joyce Mulleedy, RN, MS, EMT, CIC-RF*

As stated by our first speaker, Robert Delagi, "This is a very interesting group of discussions because we tend to provoke out-of-the-box thinking when choosing our discussion topics. You will see that all the subject matter melds together so that we can give our current and our future EMS agency leaders and our providers that aspire to be agency leaders some good, time-tested ways of operating." These topics touched on subjects such as litigation within an agency. One audience member, stated, "*It was very eye-opening to realize what the ramifications of simple mistakes or unclear procedures can do to an organization. I hope to pass on the information to the members of my corp to try to resolve problems better and help to raise awareness to the leadership structure of the corp I belong to.*"

A great deal of positive feedback was received from this program, including, “*This training occurs too infrequently*” and “*Catskill Hudson AHEC should invite, not just EMS agencies, but all first responder organizations to attend the 2011 program.*” Comments such as these reinforce the importance of offering this material to all emergency service organizations. In response, Catskill Hudson AHEC will make the presentations available for viewing via archive. Those interested in viewing the material should contact the staff at Catskill Hudson AHEC at (845) 883-7260 for more information.

Catskill Hudson AHEC is a non-profit organization devoted to improving the quality, geographic distribution and retention of healthcare professionals and stimulating interest in health professions careers through education across its 11-county service area. Please visit our website at www.chahec.org for additional information.

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